

AWARM Plus
Wigan Borough Care & Repair
Hope Suite, Floor 2
Pier House
Wallgate
Wigan
WN3 4AL

Please tear-off and place in a C5 window envelope for posting

Stay Warm and Well this Winter

- Keeping warm isn't just a matter of comfort but is important for your health and wellbeing
- Heat your home to at least 18°C
- Keep your bedroom door closed in winter
- Keep moving when indoors
- If you're eligible, make sure you get your flu jab
- You may be able to claim financial and practical help with heating your home. Grants available include the winter fuel payment and the cold weather payment
- Visit your local pharmacist as soon as you start to feel unwell
- If you want further advice please contact AWARM Plus

Do you know what's going on in your local area?

Find out at:
www.communitybook.org



AWARM Plus



AWARM Plus

AWARM Plus can help you stay healthy, safe and warm at home.

If you have a low income, high energy costs and a long-term health condition, Wigan Borough Care & Repair can visit you to carry out a free Healthy Home Check and, with your permission, help you access the following services **(subject to eligibility)**.

Advice

We can arrange for free benefit entitlement, consumer rights, debt and housing advice.

Boiler Repair

We can signpost you to the Good Trader Scheme to obtain competitive quotes for boiler repairs.

Boiler Replacement

We may be able to arrange the replacement of a gas boiler that is more than 10 years old.

Carbon Monoxide Alarm

We can provide a free carbon monoxide alarm to people with gas or solid fuel appliances in their home.

Central Heating System

We may be able to arrange the installation of a gas central heating system.

Draught Proofing

We can arrange the installation of free draught proofing.

Energy Tariff Check and Energy Supplier Switching

We can arrange to carry out a free energy tariff check to ensure that you are getting the best deal and assist with switching energy suppliers.

Handyperson Service

We can arrange for a handyperson to carry out small repairs or DIY jobs around your home. Prices are competitive and are available upon request.

Health Improvement Services

We can connect you to a range of services and community groups aimed at improving your health and wellbeing.

Heaters

We can arrange the provision of two free electric oil filled radiators to people with faulty or inadequate heating.

Home Adaptations

We can make a referral for major or minor home adaptations.

Home Repairs and Improvements

We can signpost you to the Good Trader Scheme to obtain competitive quotes for home repairs and improvements.

Keep Warm Pack

We can provide a free Keep Warm Pack containing a card thermometer, fleece blanket, hot water bottle, thermo mug, thermal gloves, hat and socks.

Loft and Wall Insulation

We may be able to arrange the installation of free loft and wall insulation.

Priority Services Register

We can arrange for your details to be entered on your energy supplier's Priority Services Register.

Smoke Alarms

We can arrange the installation of free smoke alarms.

Warm Homes Discount and Winter Fuel Payment

We can arrange for a claim to be made for Warm Homes Discount and Winter Fuel Payment.

Contact:



Phone: 01942 239360

www.careandrepair-wigan.org.uk

AWARM Plus Referral

Name:	
Address:	
Postcode:	
Phone:	
E-mail:	
Date of Birth:	

Please tick as appropriate:

- Owner Occupier Council Tenant Housing Association Tenant
 Private Tenant Sheltered Housing Tenant

AWARM Plus Eligibility

- Low income (e.g. in receipt of income-related benefits or a monthly income of less than £800 after paying mortgage or rent); **and**
- High energy costs (e.g. inadequate insulation or inefficient heating or energy bills of more than £1,400 per year if the property was heated adequately); **and**
- A disability or long-term health condition that results in Asthma, Chronic Obstructive Pulmonary Disease (COPD), Coronary Heart Disease, Depression, Falls, Hypertension, Stroke or Transient Ischaemic Attack (TIA).

Referrer:	
Organisation and Department of Referrer:	
Phone:	
E-mail:	
Reason for referral:	