

We want all older people in Manchester to have the independence and quality of life that comes with a warm, safe, secure and comfortable home.

“From the outset my mind was put at ease both by the clear and detailed explanations of the work to be carried out and by the assurances you gave that the work would be carried out to a high standard”

Mrs D, Longsight

- We help with housing options and link with other services
- We help with **small** repairs or with **major** repairs
- We install falls prevention measures, grab-rails and secondary handrails for the stairs
- We support you regardless of how the work is funded

Manchester
care&repair

Manchester Care & Repair
Unit 14, Empress Business Centre
380 Chester Road
Manchester M16 9EA

Tel: 0161 872 5500

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Email: mail@careandrepair-manchester.org.uk

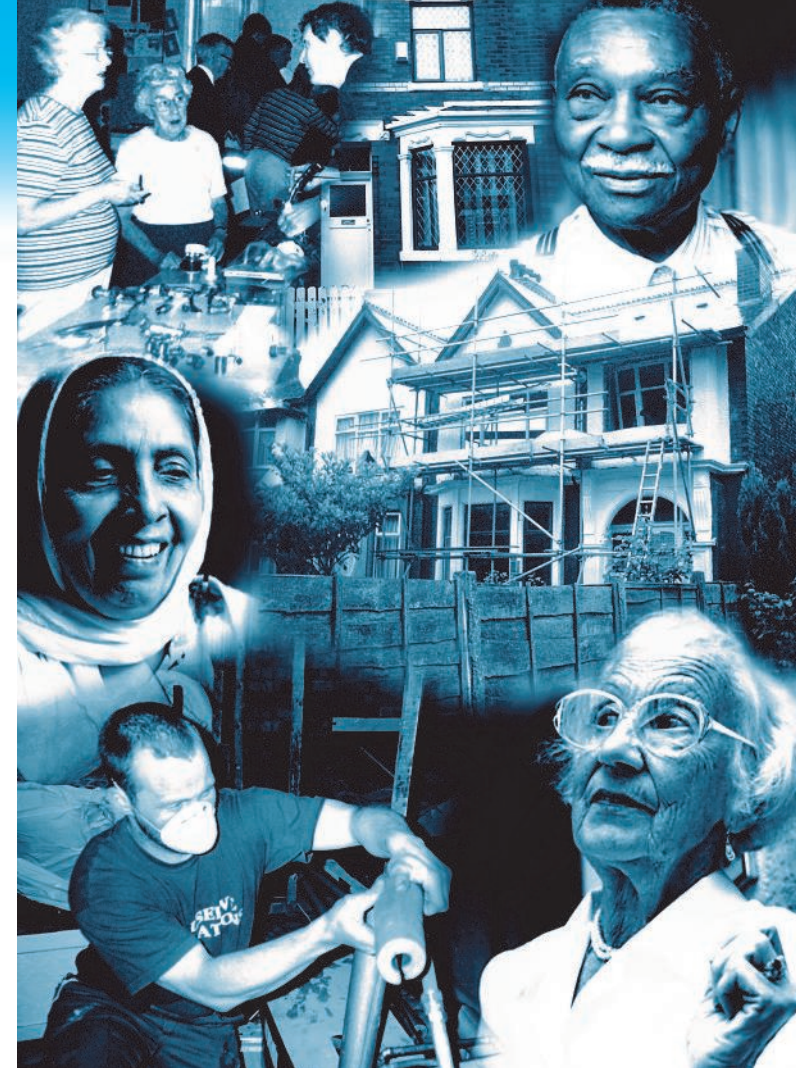
Website: www.careandrepair-manchester.org.uk

Telephone contact includes use of Typetalk and Language Line. If you have other needs, let us know.

Supported by Manchester City Council and the NHS



NHS
North, Central and South Manchester
Clinical Commissioning Groups



Are you living in a well-maintained warm, safe home?

Manchester
care&repair

improving homes, improving lives



Home Improvement Agency
and
Handyperson Services
Awards 2016

Winner:
Handyperson Service of the
Year

Care & Repair services:

- Manchester Care & Repair is a local charity working primarily with older people who own their own home
- Our help and advice are free
- Our service is confidential and we are fully covered by insurance
- We operate an equal opportunities policy and will work with the interpreters of your choice
- We listen to your views

Ring us on
0161 872 5500
9am - 4pm

● Help and Advice

Don't get conned by cowboy builders, or leave minor repairs to get worse. Call us for advice and help on choosing a builder, on the cost of the work, and on making the best use of the funding options available. Our advice is free.

● Technical Support

Many people use our free technical support when employing builders. We:

- *Draw up a schedule so that it is clear what the builder should do*
- *Find a reliable, economical builder*
- *Check the work*

● Warm and Safe

Whether you own or rent your home, we can advise on energy efficiency and security measures to keep your home warm and safe. We can supply and install free safety equipment (grab and handrails, carpet trims etc.) to prevent falls in the homes of older people.

● Home From Hospital

We offer a helping hand to all those over-60s who are discharged from one of the three Manchester hospitals. Our friendly staff aim to ring you within 24 hours of discharge and offer a range of support services to help smooth the transition from hospital to home.



● HandyHelp Service

We help with small DIY jobs around the home across the city for home owners and those who rent.

- *Dripping taps*
- *Sticking doors*
- *Broken gates*
- *Fitting grab-rails or shelves*
- *Changing light-bulbs*
- *Fitting curtain rails*
- *Small aids and adaptations to support people living with dementia*

You pay only for the materials used - there is no labour charge.

● Caseworker Support

Our home visiting caseworkers can help with welfare benefit applications and explain the range of support services available for older people. They can also help with information on housing choices.

You can access this service directly after a stay in hospital but you may need to be referred by a health professional at times of high demand.

Donations are welcome towards all our services.